

# Overview

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# Problem

Team members often spend hours every week on communication and coordination to schedule meetings, figuring out a suitable time for each member through lengthy email or text chains.

# Goal

Create a scheduling app that automatically finds a suitable meeting time for everyone invited to the meeting, skipping hours of unnecessary coordination.

# Working with a developer

Working with a developer, I was able to learn a lot about software development and **features** but also **limitations**. We worked together to figure out potential solutions while considering the backend of the project.





6-10

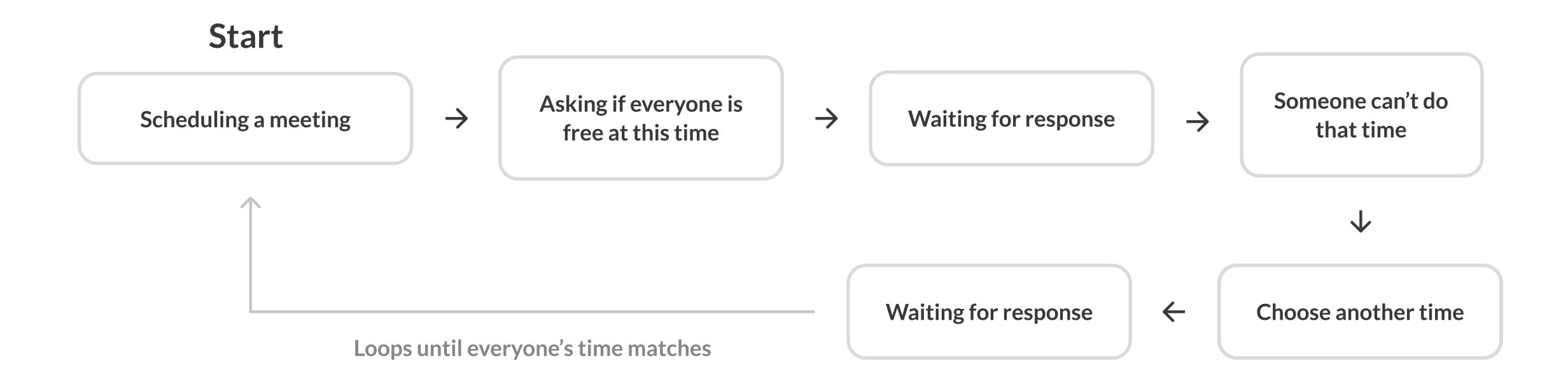
# Research

Understand the situations of my users.

#### **USER MAP**

### The currrent issue

To create a meeting, everyone's time needs to line up, which often times takes a lot of back and forth from the host to find a suitable time, losing many important hours.



### Understand the pain points

**INTERVIEWS** 

To understand the pain points that people face when they have to schedule many meetings in a week. We looked for company employees who schedule 3-15 meetings a week.

**Amy** 

**MEETINGS PER WEEK:** 

#### **PAIN POINT:**

"When people don't respond in time, I can't move forward with scheduling anything."

**Elliott** 

**MEETINGS PER WEEK:** 

#### **PAIN POINT:**

"Too many back and forth emails to create a meeting. Juggling too many events."

#### **INTERVIEWS**

### Scheduling tool problems

Besides general pain points, we also looked for specific struggles that people face when using scheduling apps. This gives me an idea of what the issues are but also what works well.

### Dan

#### **APPs:**

Doodle, WhenisGood, SKEDit

#### **PAIN POINT:**

"There are so many additional options when creating new events, it's confusing."

### Lindsey

#### **APPs:**

Doodle, Outlook, Google Calender

#### **PAIN POINT:**

"Manually finding time for everyone is still the most time consuming process."

### Understand the pain points

Most of them have the issue with how much time communication takes when scheduling meetings. Especially when they need to schedule multiple meetings at the same time, some of them get lost in all the back and forth emails or messages.

### Scheduling tool problem

After talking to people with experience in multiple scheduling apps, we found out that even though some of them don't mind the additional options when creating an event, more find that options are complicated and confusing.

11-15

# Feature Analysis

Analyze what's already out there.

## Top scheduling apps

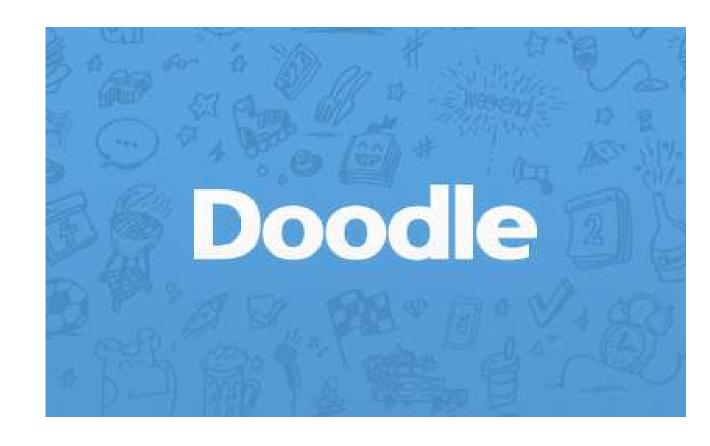
Studying other scheduling apps helps us understand what works well and what needs to be improved. This helps me keep in mind the time saving features and the features many users are already familiar with.







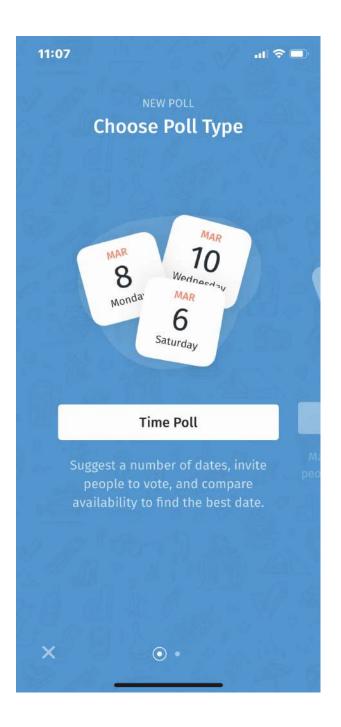
**SKEDit** 

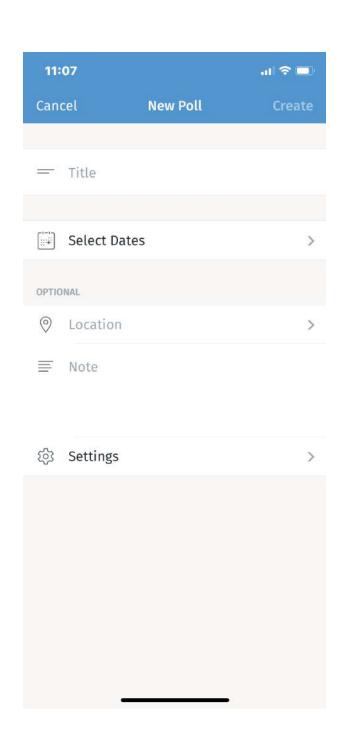


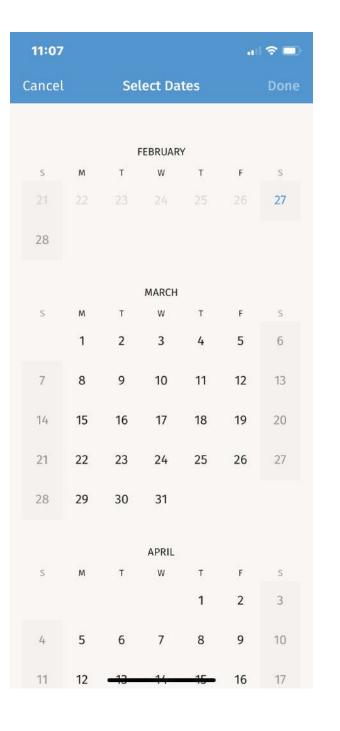
Doodle

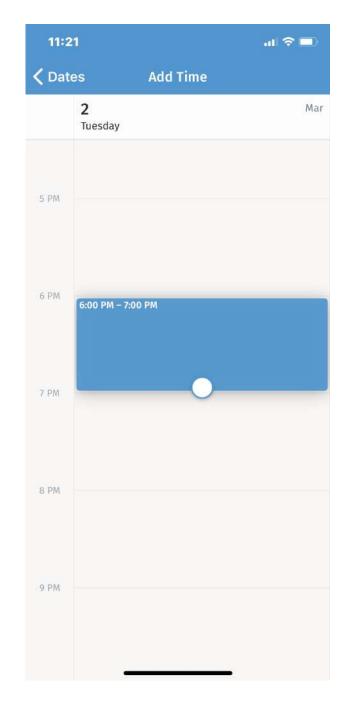
## **Poll options**

I first looked at Doodle and its poll feature, giving users multiple time options to choose from. This prevents back and forth communication but also **complicates** the scheduling process.









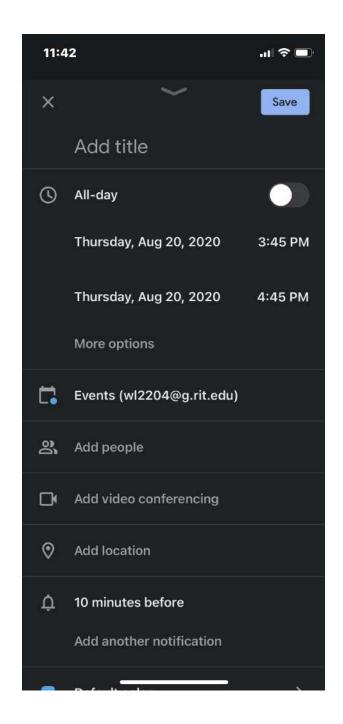
Poll Poll setup

Date selection

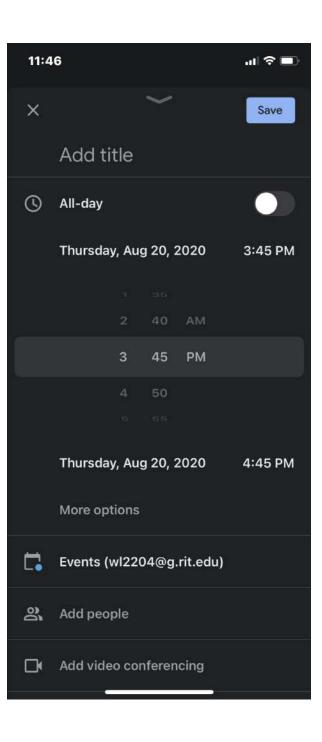
Time selection

### **Event setup**

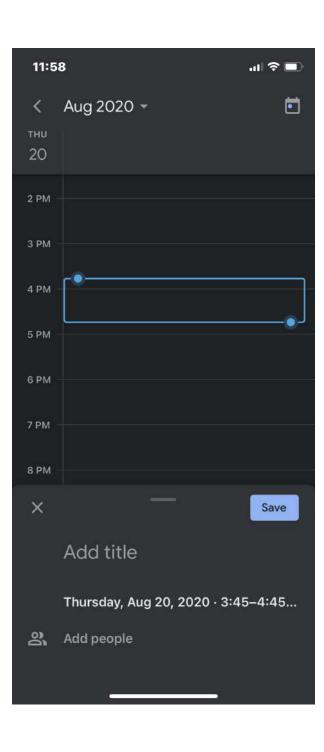
Google Calender gives all its meeting settings on the first page, and all the options can be found with just a scroll. However, this amount of customization on a single page can be overwhelming sometimes.



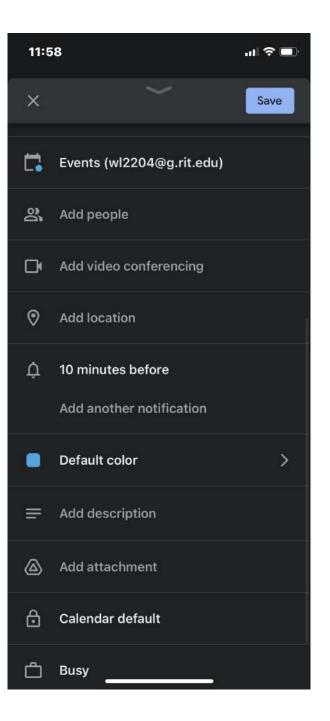




Time selection



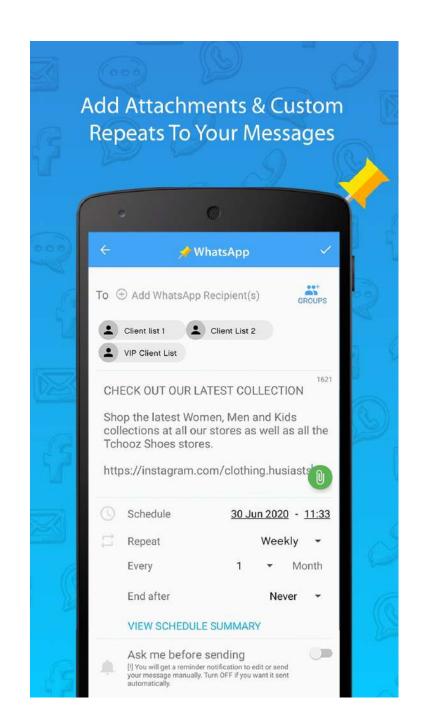
Time block



**Setup options** 

### **Event setup**

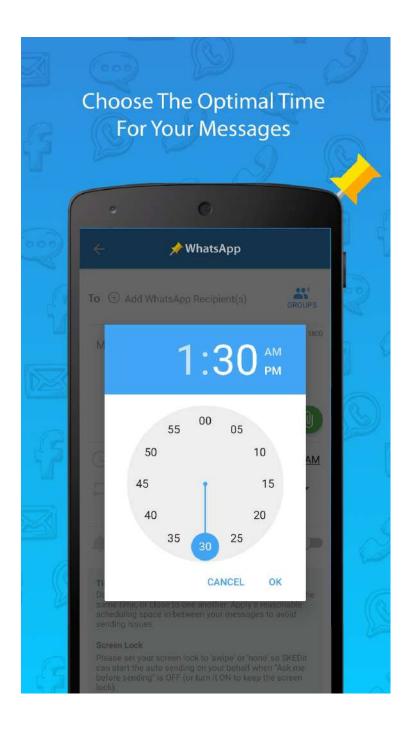
SKEDit also uses the same format, keeping all the settings on one page. The lack of hierarchy casues it to seem busy, which leads to users making mistakes or getting lost.







**Date selection** 



Time selection

16-20

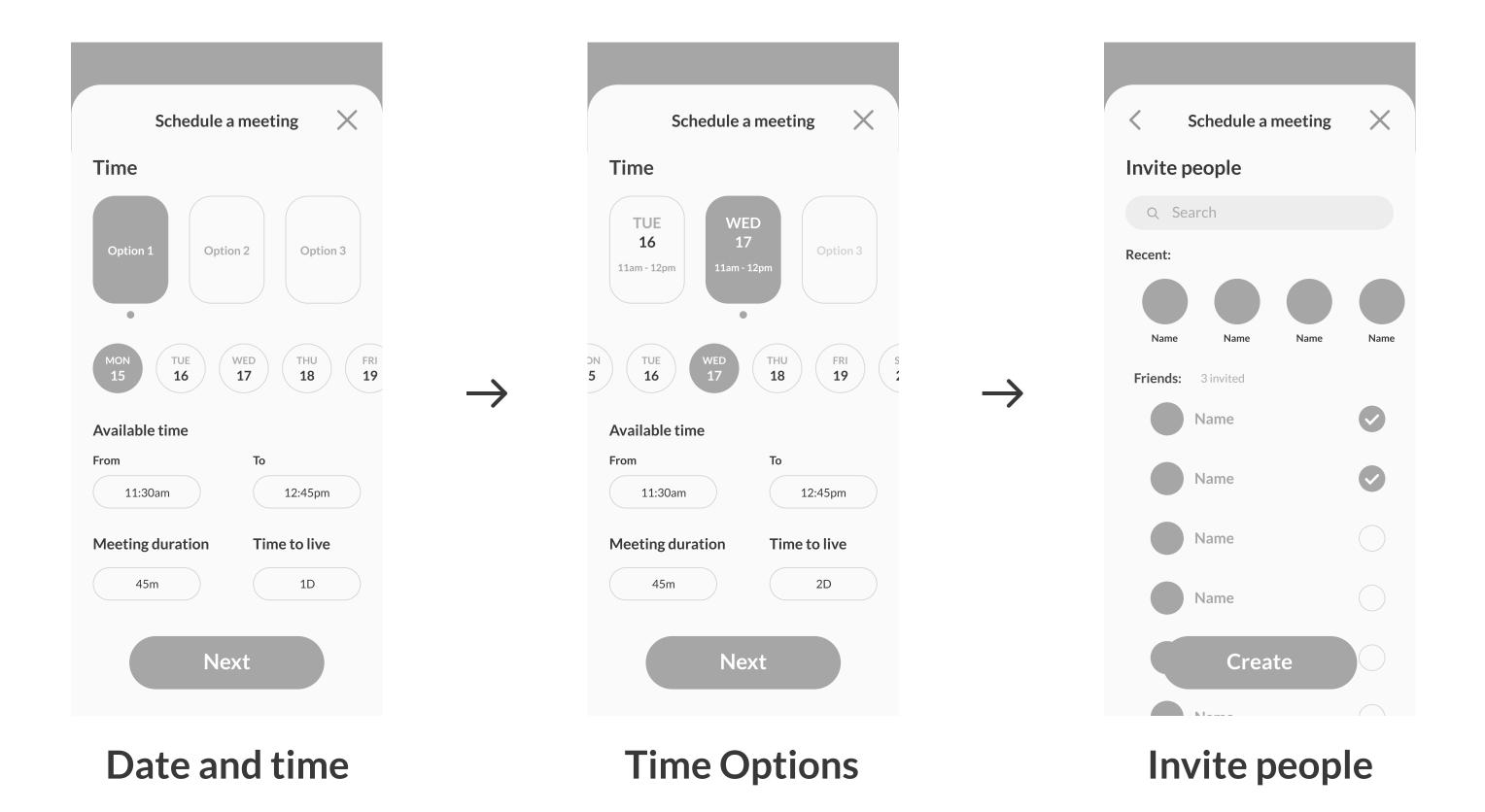
# Wireframes

Let's try some things out ourselves.

#### **WIREFRAMES**

### **Event creation flow**

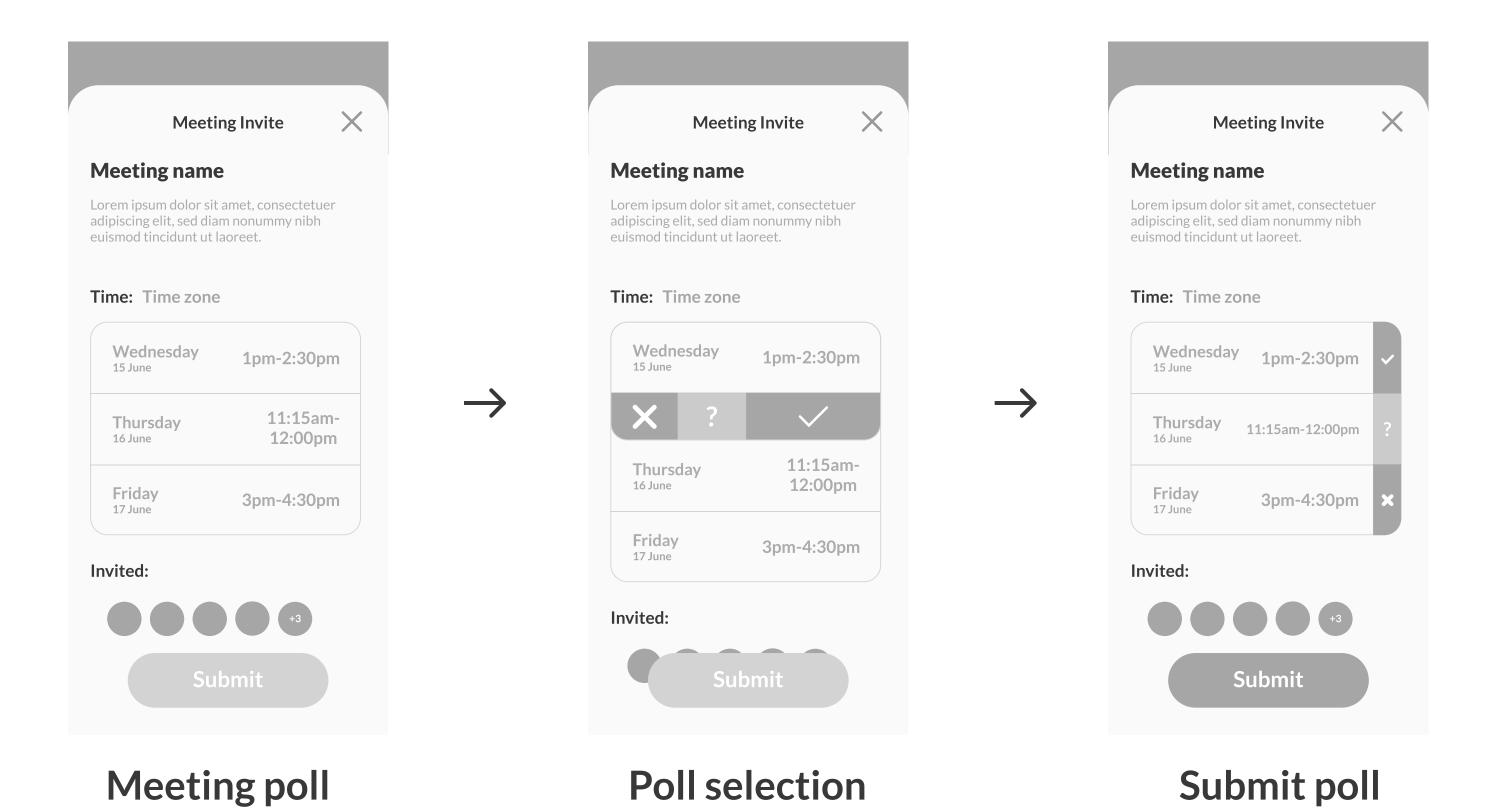
I started with keeping time selection process all on one page, providing 3 different time slots. However, the page is **filled with buttons** to click on, making the process seem **complicated**.



#### **WIREFRAMES**

### **Event poll**

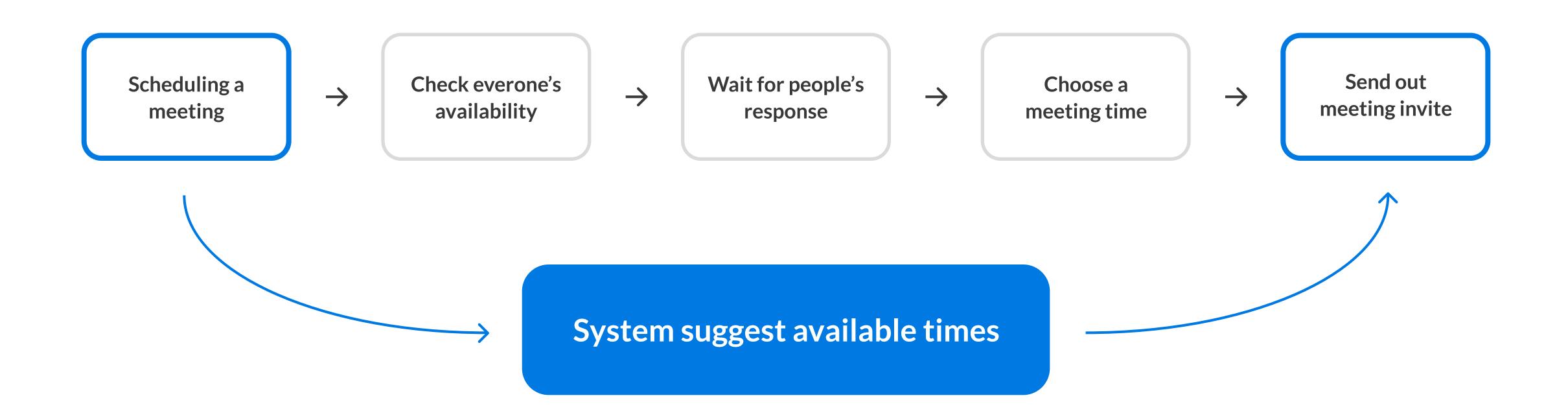
All the time options are presented to the user on this invite, and the user can put yes, no, or maybe for each option. With this many options, the process becomes more time consuming.



### **USER MAP**

### Automatic time suggestions

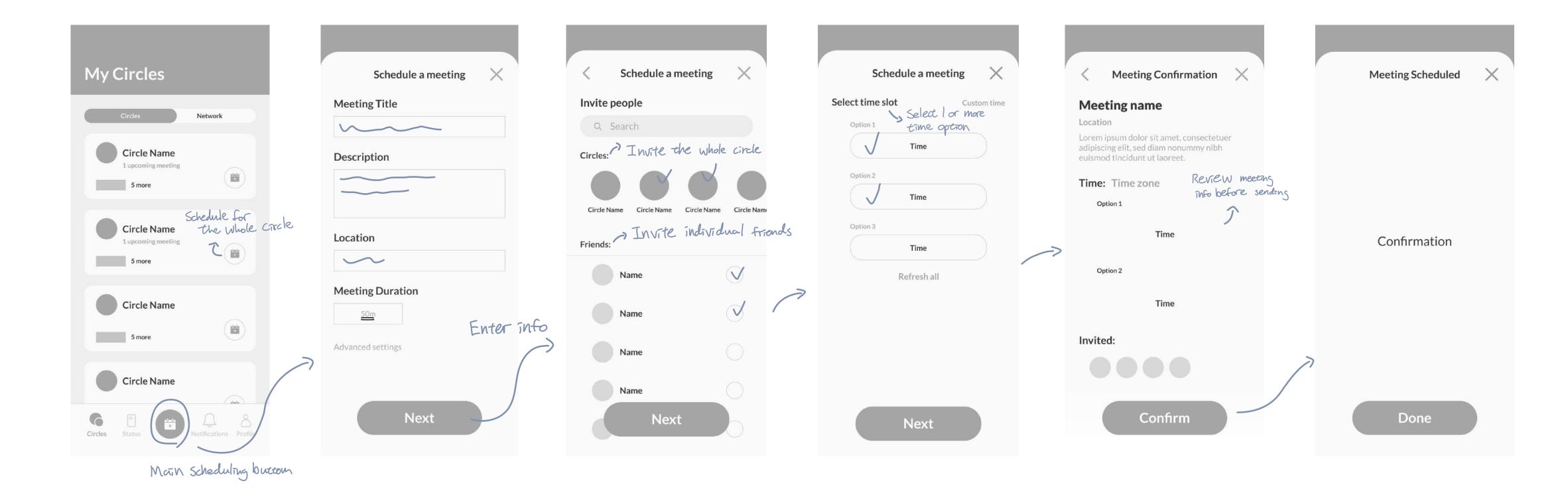
To find a suitable meeting time, the host has to provide multiple time options, and sometimes the poll results can make the process even more **complicated**. But with the system **suggesting available time slots** for everyone to the host, the host will be able to find a suitable meeting time much more easily.



#### **WIREFRAMES**

## A simple process

To avoid confusion from the user, the scheduling process is **divided** into multiple pages but kept in **one single flow**. We learned that users can sometimes get **overwhelmed** by being presented with **too many features at once**. By separating them, users can have a clearer mind when scheduling.



21-24

# Visual Style

The look and feel of the system.

### **MOOD BOARD**

### **Calm and Clear**

To achieve a professional visual style, I chose blue for its calmness or serenity, as it is a sign of stability and reliability. This will visually reinforce the time-saving functions of the app.

#### **KEY WORDS:**

Calm, serene, minimal, organized, clean, professional



#549AF7

#### **STYLE BOARD**

### **Calm and Clear**

Logo Icons







**Colors** 

#007AE2



#ABABAB

#0E64DB

### **Typography**

### Lato

The quick brown fox jumps over the lazy dog

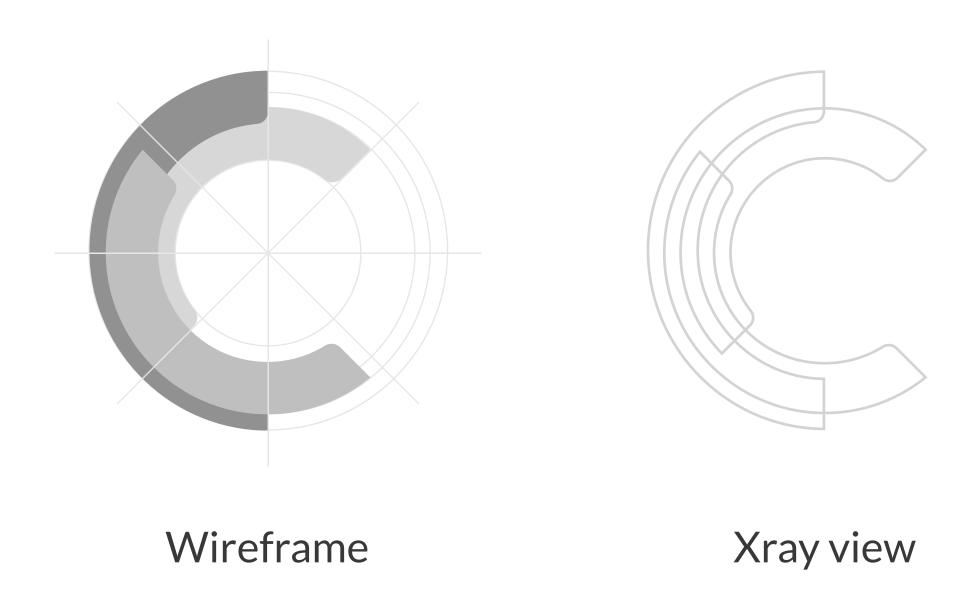
0123456789

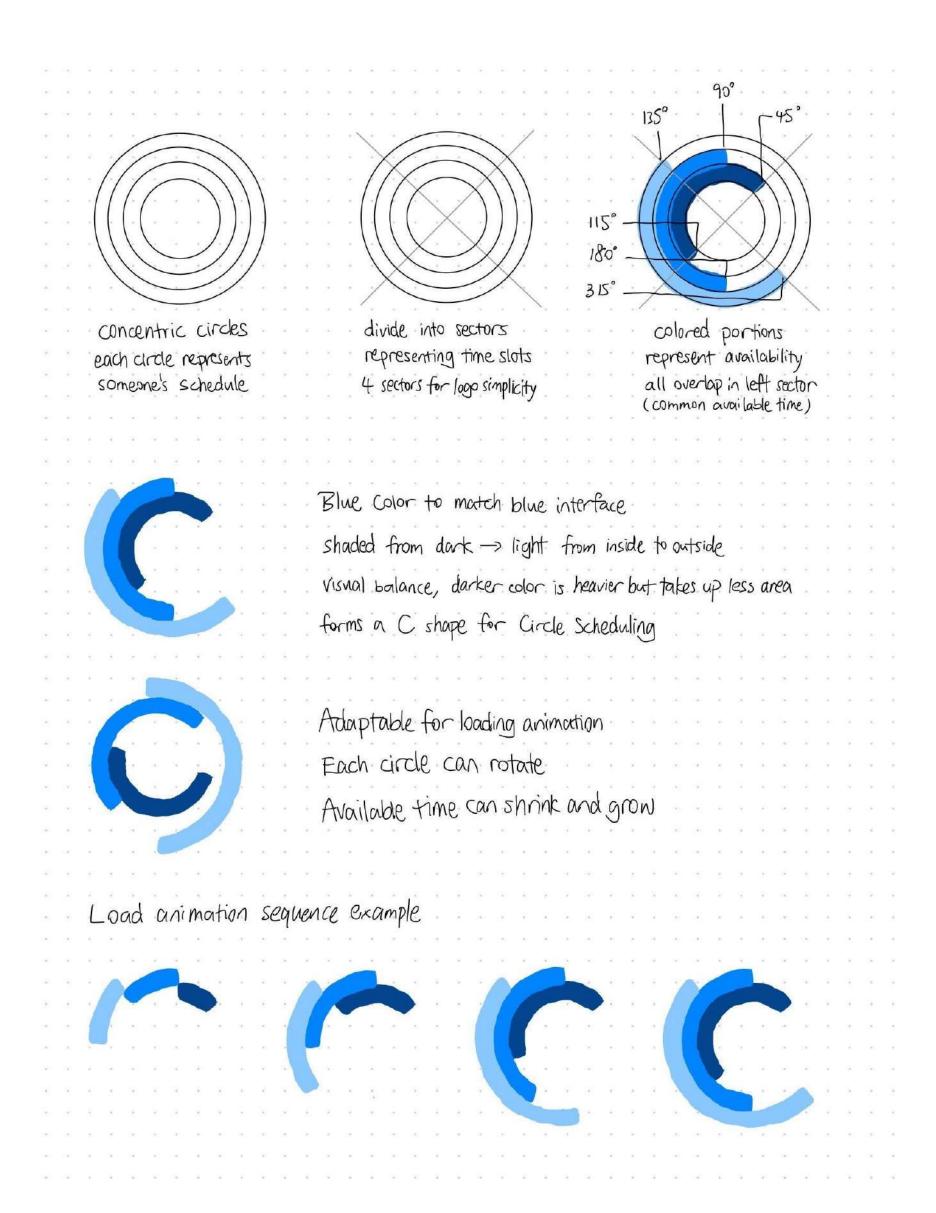


#0E64DB

### Logo concept

The idea of this logo is to have strip shapes representing available time blocks. As they overlap, it shows the common available time, just like what the system is designed to do. The shapes are aligned carefully to convey accuracy and preciseness.





25-31

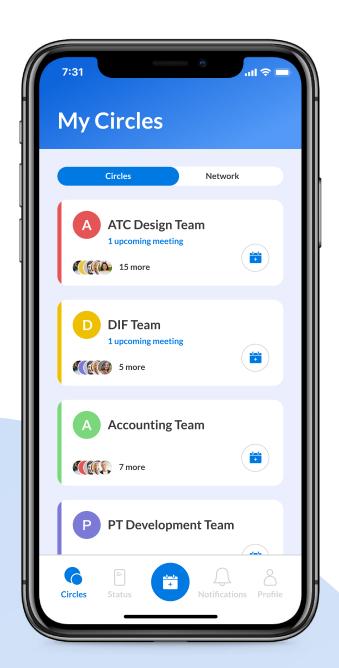
# Solution Screens

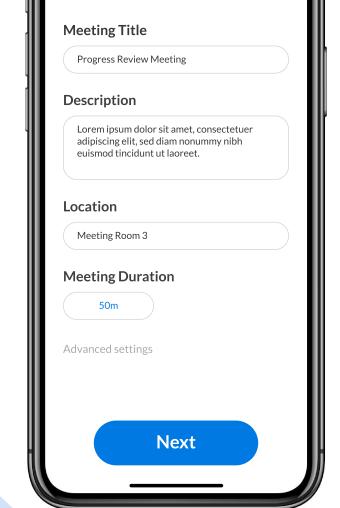
The final result.

#### **FINAL DESIGN**

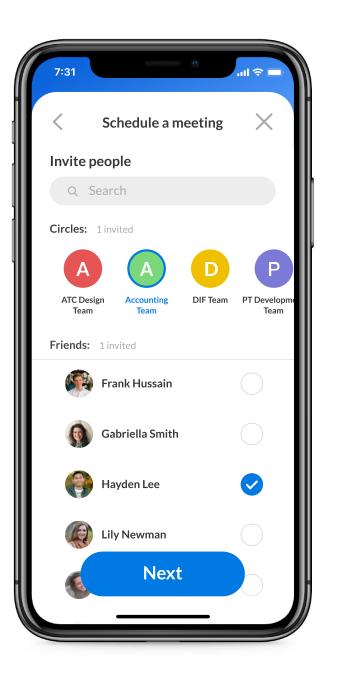
## **Scheduling Flow**

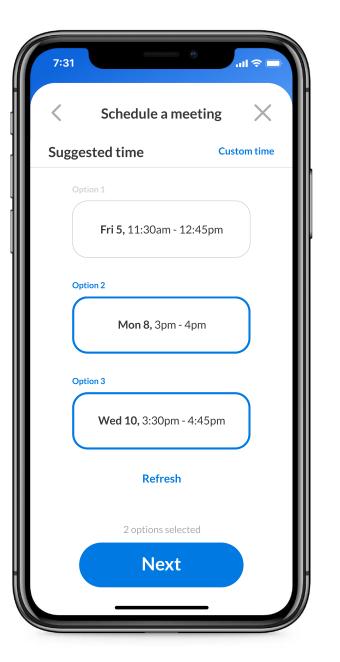
From our interviews, we learned that many users prefer to be given multiple options when asked for a meeting time. The host can send participants up to three options for them to choose.

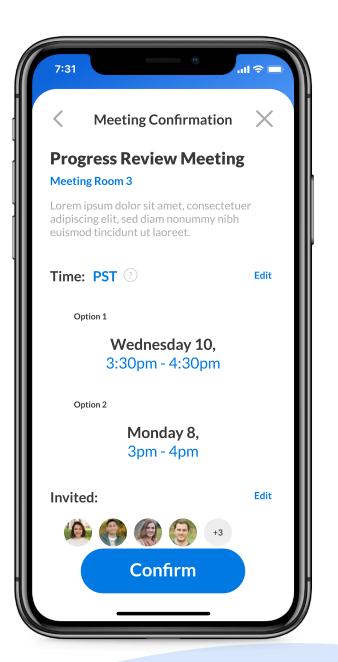


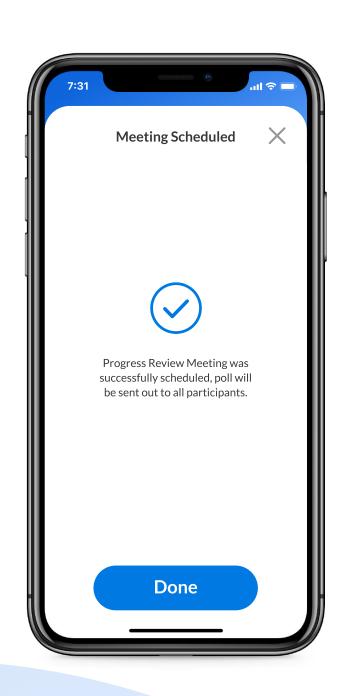


Schedule a meeting









Main circles page

Main circles page

Invite members

**Select times** 

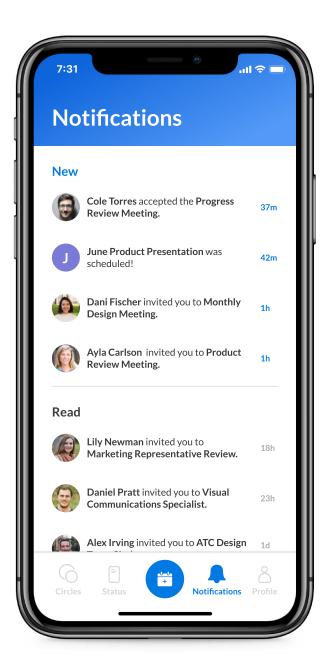
**Confirm meeting** 

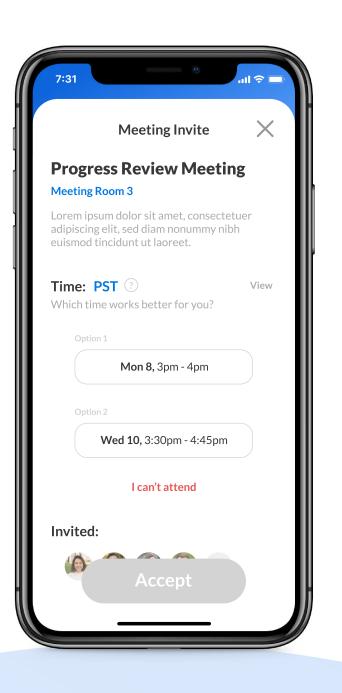
Meeting scheduled

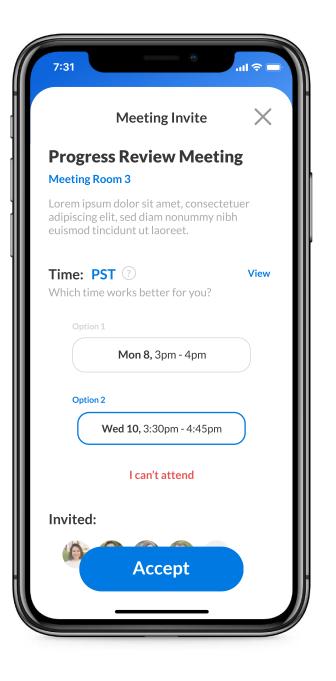
### **FINAL DESIGN**

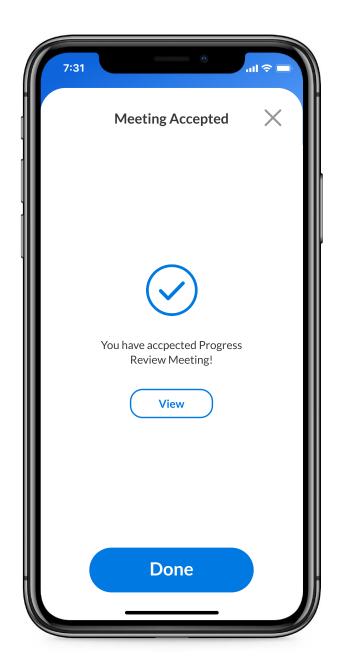
# Meeting Invite

Letting users choose a **preferred time** will increase efficiency in scheduling and help them find the best time without lengthy emails and messages.





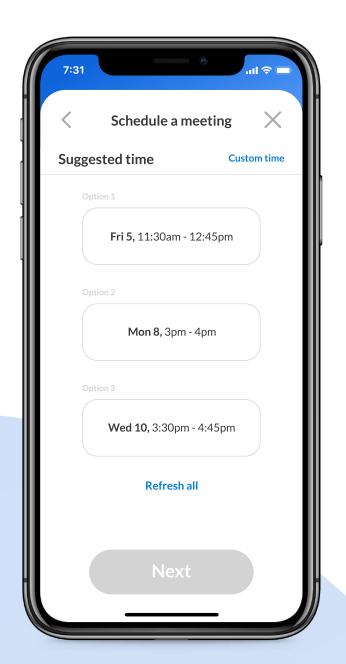


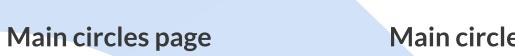


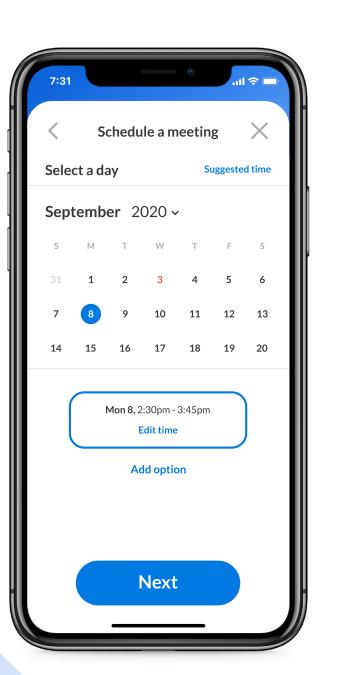
#### **FINAL DESIGN**

### **Custom Meeting Time**

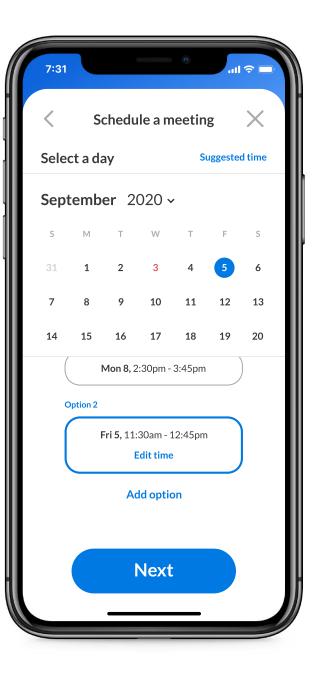
Sometimes users schedule meetings with a time they already worked out. To accommodate this need, users will be able to create meetings with custom times.







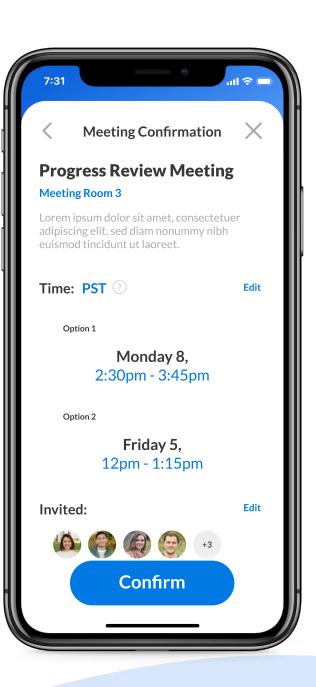
Main circles page



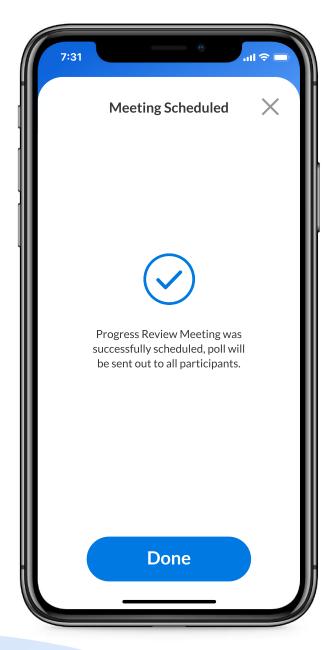
**Invite members** 



**Select times** 



**Confirm meeting** 

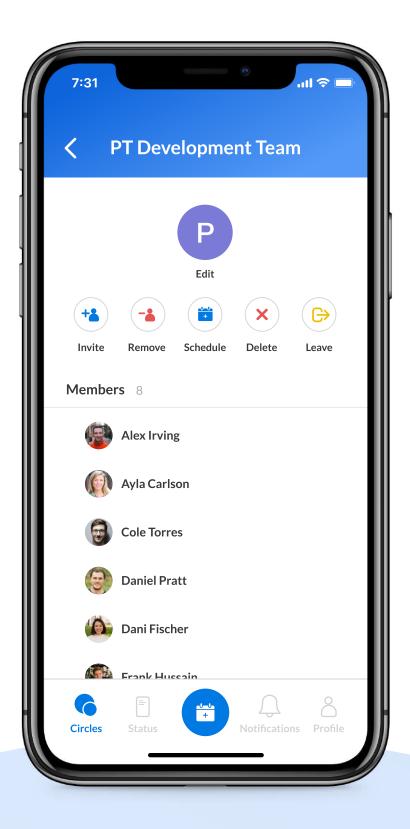


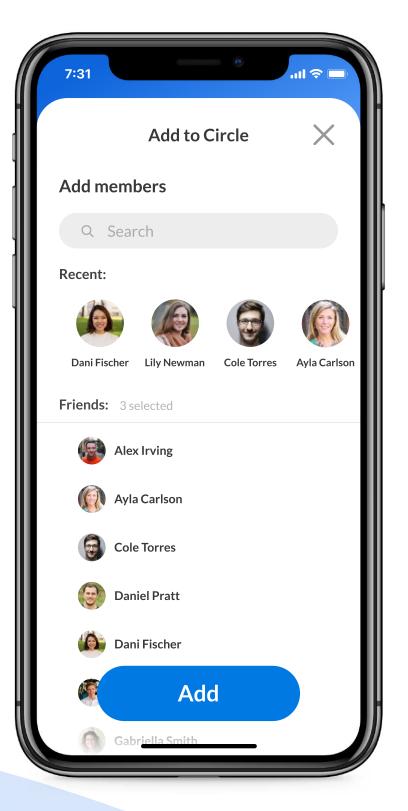
Meeting scheduled

### **ADDITIONAL FEATURES**

## Circle Management

Users can create circles and add people on the team to the circle. Users can schedule regular meetings quicker.





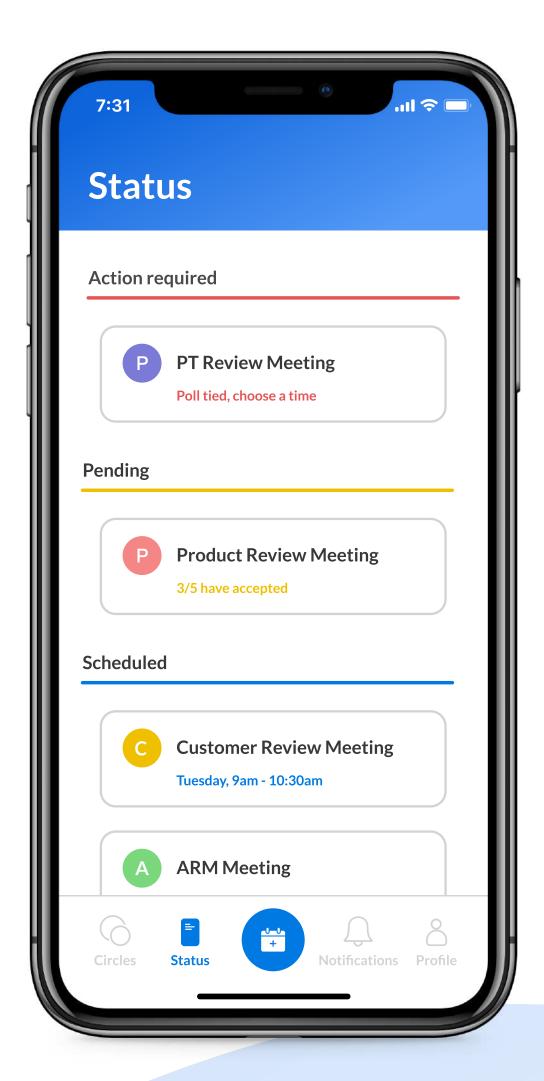
Circle view

Add to circle

#### **ADDITIONAL FEATURES**

## **Meeting Status**

Gathering data from our interviews, we found that some users lose track of what meetings they have scheduled after lengthy conversations. With the status page, users can view the status of every meeting that they are in.

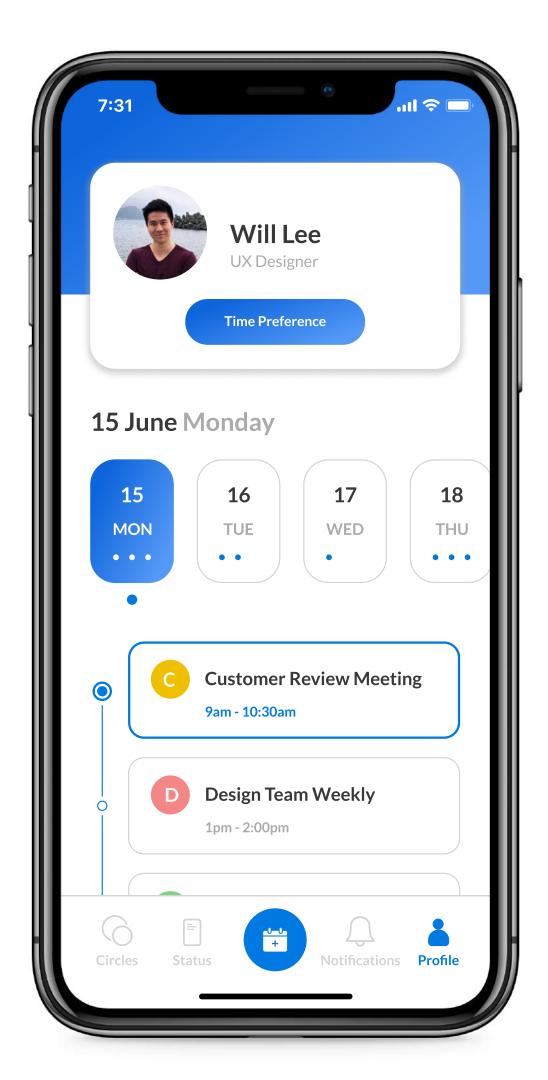


Status page

#### **ADDITIONAL FEATURES**

# Profile & Meetings

The profile page is where users can adjust their available times and look at what meetings they have.



Status page

### **REFLECTIONS**

### What I want to do in the future

### **User Testing**

I want to conduct some user testing to gain some insights on how users actually respond to my solutions and see if my design would work as intended.

### **Desktop Version**

From our interviews, we learn that many people schedule their meetings with their computers, which is accessible to more users.

# hankyou